Installing Zune Flash 2nd Generation Face Plate
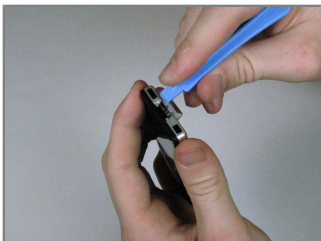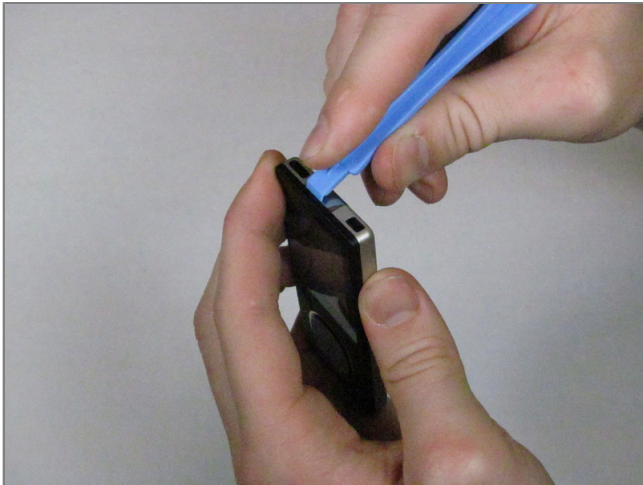
Tools used in this guide
- Metal Spudger
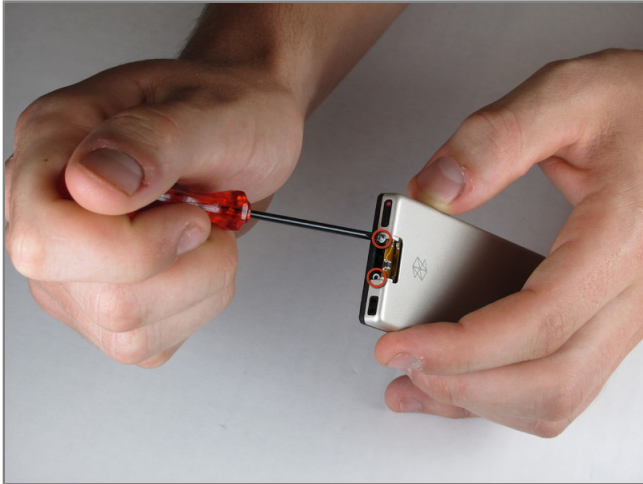- Plastic Opening Tools
- Tri-wing Screwdriver

Step 1 - Back Cover

- Prior to disassembly, verify the hold switch is engaged to ensure the device will not turn on during the procedure.

- If the device turns on while it is being disassembled it could cause irreversible damage to the device.
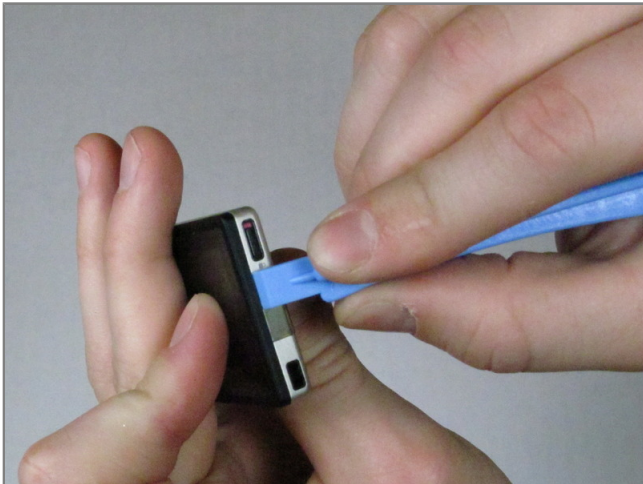
- PICS MAKE NO SENSE.

Step 2

- Remove the top metal clip by inserting an iPod opening tool in between the faceplate and back cover and pulling gently back as shown in the images.

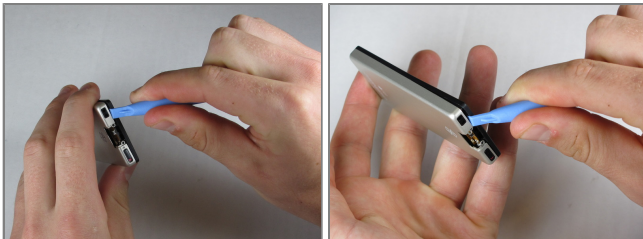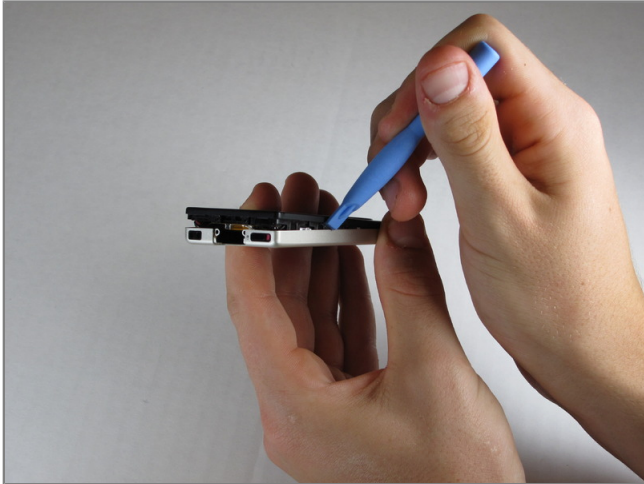- You should hear a 'click' as the clip detaches from the device.

Step 3

- Remove the two screws shown using a small Tri-Wing screwdriver.
- You will need to use a very small Tri-Wing screwdriver to ensure that you do not strip the screws.
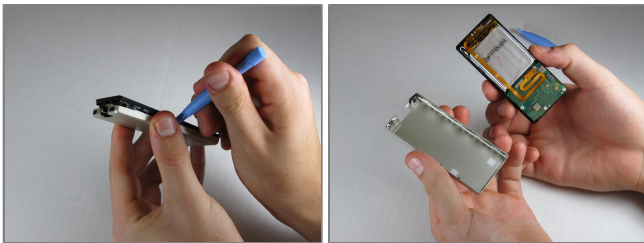
Step 4

- Insert the iPod opening tool between the faceplate and the back cover, starting from the top and slowly work your way around the device.
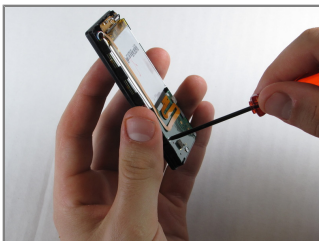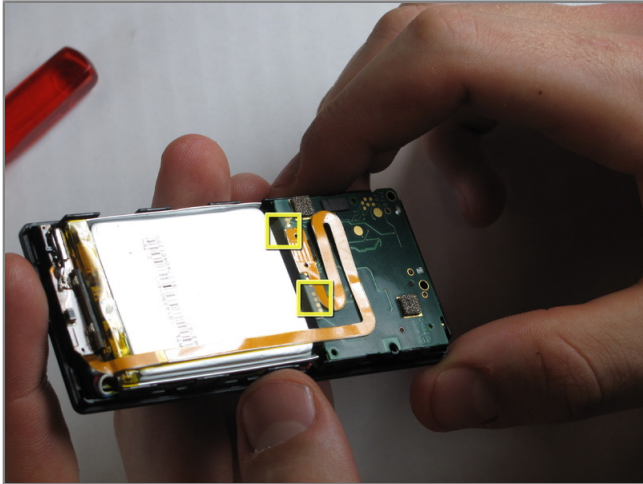
Step 5

- Work your way around the Zune until the back cover comes free. Remove the back plate and set it aside.
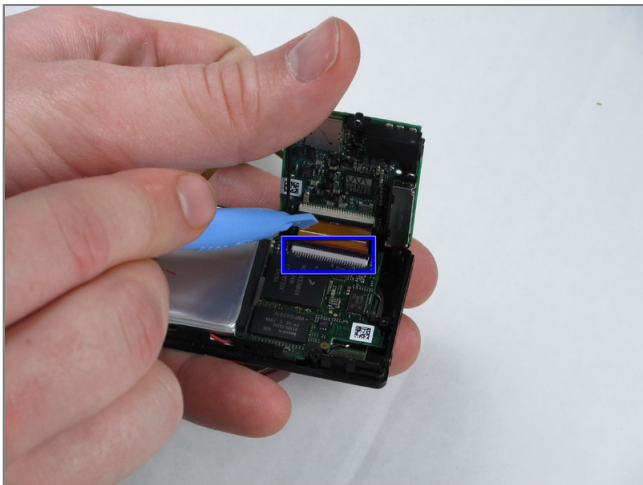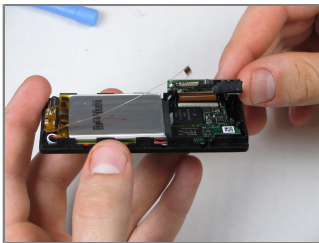

Step 6 - Face Plate

- Remove the three screws (5.5mm by 3mm) from the backside of the Zune using a small Tri-Wing screwdriver.

- Be sure to put this set of screws aside since they are a different size than any other screws in the device.
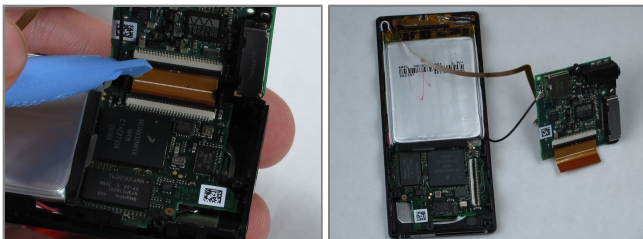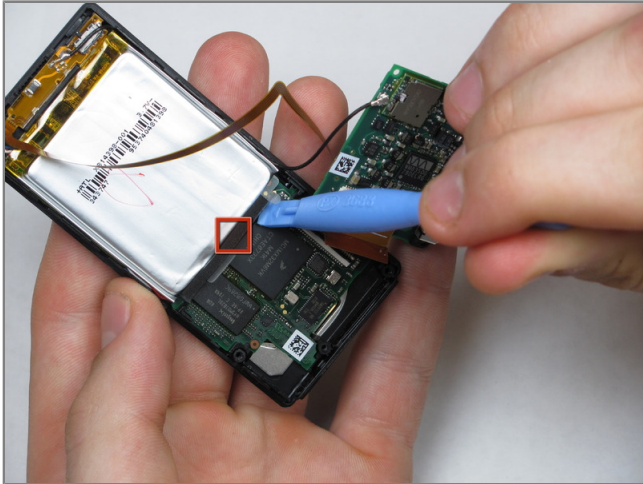
Step 7

- Use your finger or an iPod opening tool to pry back the two clear flaps.
- Next lift the communications board that was being held down by the clear flaps.
- Be careful not to accidentally detach the slim ribbon that connects between the communications board and the device.
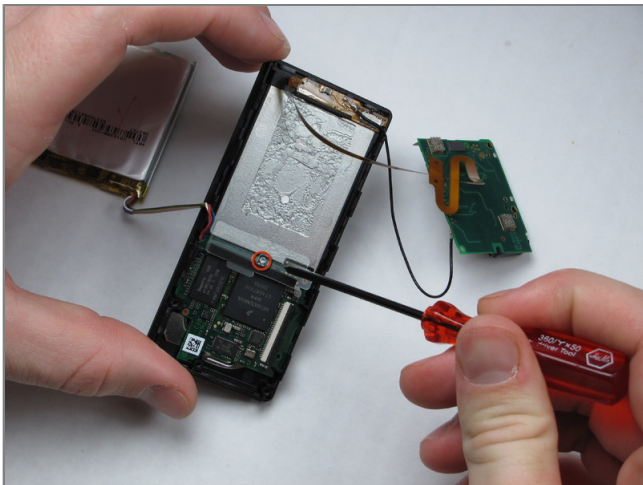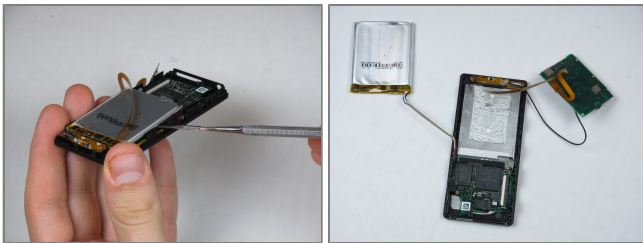
Step 8

- Disconnect the ribbon with the iPod opening tool by flipping up the black plastic flap where the ribbon connects to the memory board.
- Carefully pull the ribbon out of the memory board, ensuring that the black plastic flap is up before removal to avoid the ripping the ribbon.
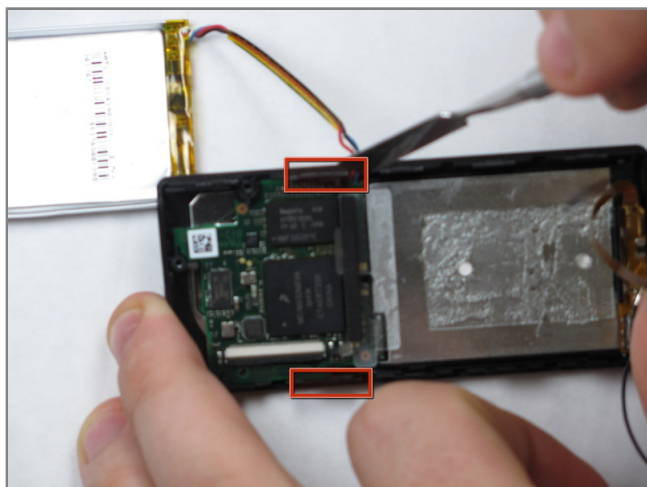
Step 9

- Remove the battery by prying the battery off from the bottom with an iPod opening tool.
- There is an adhesive between the battery and the device, therefore use a metal spudger to finish detaching the battery.
- Be sure not to puncture the battery in any way when using the metal spudger.
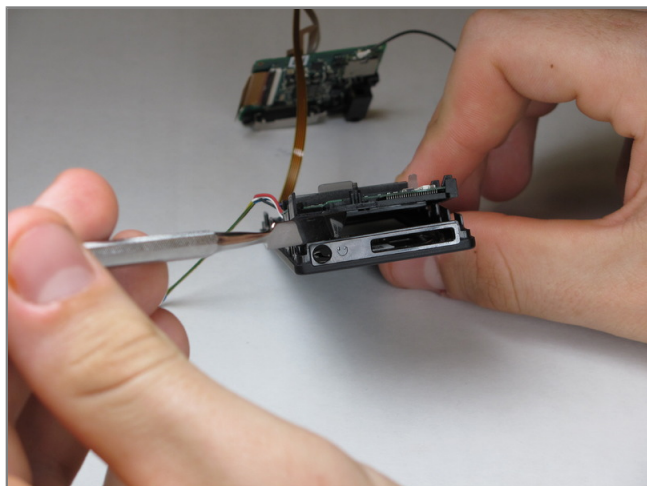
Step 10

- Remove the single screw under the battery using a small Tri-Wing screwdriver.

Step 11

- Disconnect the faceplate from the device by depressing the two tabs located near the middle of each of the sides using a metal spudger.

Step 12

- Remove the faceplate by using a metal spudger to separate it from the remaining components.